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Built for Speed: A Contractor's Perspective on WM's Bagster® Solution

A flexible waste solution for smaller, fast-turn projects

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Photo courtesy All Coast Builders

When your business depends on speed, mobility and efficiency, every hour counts. WM customer All Coast Builders, an exterior siding contractor based in Diamond Springs, Calif., has crews that travel nationwide to complete warranty repair and replacement work for major manufacturers. Most jobs last just three to four days, so waiting for a traditional dumpster delivery isn't always practical.

The Bagster® bag has become a key resource for Office Manager Rebecca Giles. After more than a decade overseeing All Coast Builders' day-to-day operations, Giles is used to juggling a lot.

"The Bagster bag fits the model for what we do," Giles says. "It doesn't slow our crews down and it keeps the project moving."

Because All Coast Builders' employees go to sites across the country, the company needs a waste solution that's consistent, available and easy. The Bagster bag's on-demand model allows crews to arrive, unload and get to work immediately.

"The guys keep the bags in the truck. They get to the job, open it up, and they're ready to go," Giles explains. "It eliminates that two-step process of demolition first and waiting for a dumpster to arrive later."

For residential customers, especially those in neighborhoods with HOA requirements or limited driveway space, that flexibility helps minimize disruption and keep projects on schedule.



Photo courtesy All Coast Builders

Overcoming Waste Challenges

All Coast Builders describes its experience with the Bagster® bag as “99% positive.” One challenge emerged in Wilmington, N.C. In a market where a third-party hauler handled collections rather than WM, they hesitated to collect “overfilled” bags filled with fiber-cement siding, a dense and heavy material.

That’s when Sarah Chambers, operations manager for the Bagster business and a WM 13-year team member stepped in to help find a solution.

“Sarah from the Bagster business went above and beyond to help us,” Giles says. “She worked directly with the third-party hauler to make sure they understood our material and created a workaround so we could keep moving. That made a huge difference.”

Chambers coordinated with the hauler and proposed a simple operational fix: schedule two bags for certain

Wilmington jobs, ensuring crews wouldn't face delays if weight thresholds were reached.

All Coast Builders hasn't experienced an issue since.



Professional Insights for First-Time Users

After years of using the Bagster ® bag across multiple states, Giles has a few key pieces of advice for first-time users — whether contractors or homeowners tackling a DIY project.

1. Overfilling the bag can cause pickup delays

Beyond delays, it can require a crew to return and redistribute material. Remember: the yellow lifting straps should meet in the middle over the top of the debris in the Bagster ® bag. If they don't touch, the bag is too full or the material is stacked too high for a safe lift.

2. Watch the Material Weight

Homeowners may not always realize how quickly weight adds up for materials like fiber-cement siding. No more than one-third of a bag should contain heavy materials to meet Bagster's guidelines.

3. Ensure Truck Access

Long, narrow driveways or tight turns can complicate pickups. WM's trucks—and third-party haulers—need at least 12 feet of width and 18 feet of vertical clearance with no overhead obstructions like wires or branches.

4. Have Realistic Pickup Expectations

The Bagster business advertises a five-business-day collection window, though Chambers notes the national average pickup time is under two days.

Think of the Bagster bag as a dumpster-in-a-bag you can buy at most home improvement stores. You fill it up and then schedule the pickup online. Just be sure to check your address and pricing before you get started at

[TheBagster.com](https://www.thebagster.com).

When a Traditional Dumpster Still Makes Sense

While the Bagster ® bag is ideal for smaller, fast-turn projects, Giles notes there are times when a traditional roll-off container is the better choice:

- Multi-week or high-volume jobs
- Locations where the Bagster bag and collection are not available
- Projects where a fully enclosed container is preferred

A Reliable Tool for a Busy, Nationwide Contractor

For All Coast Builders, the Bagster bag is more than a product — it's a time-saver that helps keep crews efficient and projects on track. And for Giles, the service and support behind it matters just as much.

"We're really pleased with the Bagster bag and grateful it's available," Giles says. "WM went the extra mile to help us work through an issue, and that made my life a lot easier."

<https://mediaroom.wm.com/Built-for-Speed-A-Contractors-Perspective-on-WMs-Bagster-R-Solution>